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Subject: JRCC GSAR Support Protocol
Date: Monday, April 2, 2012 4:11:05 PM

Hi All,

Please see the message from Maj. Laouan regarding JRCC protocol. It is in line with our discussions with them in February and feedback we provided. I did call Maj. Laouan to clarify the Requesting Authority (RA), especially as it pertains to the second bullet – he confirmed that JRCC will still consider the lead police force to be the source of the detailed information and as such FES-NL will just facilitate the link between JRCC and the lead police force as we have always done. Maj. Laouan will be in the St. John's area in mid-April and FES-NL will be meeting with him on **Monday, April 16th at 1400** hours and you are welcome to participate (a conference call link can be accommodated) – just let me know if you plan to attend/participate by April 12, 2012.....

Regards, Dave

Please take note of the amended protocol when dealing with Provincial/ Territorial Authorities when dealing with a GSAR case. These changes are directed from the Commander of Canada Command and take effect immediately.

1. Amended protocols in support of Provincial/Territorial-led GSAR will be introduced immediately in all SAR regions . The key protocol change is the implementation of a confirmation/feedback mechanism, where the JRCC will re-establish communication with the requesting authority (even if no assistance has been provided) prior to closing an active case file. In short, a GSAR-related case file cannot be closed until this positive action 'call back' is complete between the JRCC and the requesting authority.

2. You are to initiate contact with Provincial and Territorial GSAR leads within your SRR AORs immediately, in order to advise them of the introduction of amended protocols. The following specific protocols are to be implemented:

When a request for assistance from a Provincial or Territorial Requesting Authority (RA) is received, the appropriate JRCC will automatically open a case file.

The JRCC will obtain from the RA all possible information on the case in order to establish clear situational awareness and the severity/urgency of the incident. For example, the search model being used by GSAR operators would provide the JRCC with detailed information with which to make decisions.

The JRCC will record what assets the Province has committed or will commit to the incident. After reviewing this information a needs assessment will be made as to what SAR asset could be best suited to assist the Provincial authority.

The RA will be advised whether or not the CF can assist, and if so, how. This will be done as quickly as possible following the needs assessment described above.

If unable to assist, the JRCC will explain why this is the case and ask the RA to re-establish contact (normally a call back) at a suitable time based on the conditions and circumstances affecting this situation. The case file will remain open throughout this period.

As operational conditions permit, and on a periodic basis should the case remain open for a

lengthy period of time, the JRCC should contact the RA to receive an update on the situation and review the needs assessment if the situation warrants such a review.

Prior to the JRCC closing the case, a confirmation call with the RA will be made to ensure that no further assistance is required. The JRCC case file can not be closed until this positive-action "handshake" is complete between JRCC and the RA.

3. These protocols are effective in all SRR regions 1 April 2012 as discussed. In order to reinforce these protocols with your respective Provincial and Territorial GSAR authorities, I would ask that you communicate with them at the earliest possible opportunity. I will be looking for your feedback and evaluation on these measures by 1 September 2012.

Ali

M.A. Laaouan

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